

# Hajj-USA of New York

**Hajj and Umrah Service Provider**  
14-19 130th Street, College Point NY 11356



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## Terms and Conditions

**Hajj-USA of New York** will provide, in good faith, professional spiritual services related to the Hajj rituals. The responsibility of **Hajj-USA of New York** or their affiliates as the tour operator is limited. **Hajj-USA of New York** acts only as an agent for the Hajjis in making arrangements for airlines, hotels, buses or other related services in connection with this particular tour (trip). **Hajj-USA of New York** assumes no liability for injury, damage, loss, accident, delay, changes in arrangements or schedule or irregularity which may occasionally occur either by reason of defect through the acts of defaults of any provider, company or person engaged in conveying the Hajjis or in carrying out the arrangements of the tour. **Hajj-USA of New York** assumes no responsibility for dangerous incidents in the air, land or sea, fire, breakdown of machinery or equipment, acts of Governments or other subcontractor authorities, war (whether declared or not), hostilities, civil disturbances, strikes, riots, theft, epidemics, quarantines, medical or customs regulations or from any causes beyond their control. **Hajj-USA of New York** and its affiliates will not be responsible for any person(s) missing any part of the program due to his or her negligence or delay or absenteeism for any time during the trip and will not be responsible for any additional expenses for the participant to rejoin the trip. Moreover, no refund will be given for any services rendered and not utilized.

**Hajj-USA of New York** or its affiliates will not be responsible for any delay(s) in airline schedules, connections, misplaced baggage or baggage handling services at airports or otherwise. It is the responsibility of the airline to determine what procedure to follow.

**Hajj-USA of New York** or its affiliates will not be responsible for any changes in the Saudi policy changes with regards to issuing of a Hajj Visa.

**Hajj-USA of New York** requires every member in the group to comply with group leaders directions and decisions during the entire trip and any personal decision taken by any individual(s) to divert from group procedures will consequently cost them financial penalties/losses.

**Hajj-USA of New York** or its affiliates will not be responsible for any individual(s) missing any part of the program due to physical or medical related issues. **Hajj-USA of New York** will provide assistance but services will be limited.

In the event of death, **Hajj-USA of New York** will make the necessary arrangements in the Kingdom of Saudi Arabia for burial.

I agree to all of the above and choose **Hajj-USA of New York** as my tour operator.